

CLIENT TESTIMONIALS

Robert D. Edelheit 12/19/2018

United Group Programs, Inc. Boca Raton, Florida

I wish to advise that I have found Rochelle Eisenberg extremely professional and dedicated in evaluating the property and fine art of our home. I recommend Ms. Eisenberg as a professional and reliable expert in her field. I look forward to using her services in the future.

American Association of Attorney-Certified Public Accountants 5/8/2018

AAA-CPA Northeastern Regional Education Conference

Dear Rochelle,

On behalf of the American Association of Attorney-Certified Public Accountants, we thank you for being a presenter at our 2008 Northeastern Regional Education Conference held in Atlantic City, NJ and for helping to make the meeting a success. Your participation as a presenter contributed to the high quality education program that our members have come to expect.

I can't thank you enough for stepping in on such short notice. As you can imagine we never anticipate that we will lose a presenter at such short notice and I was thrilled to have been able to speak with you on Thursday and have you join us on Sunday. I have included copies of the evaluation forms that our members filled out for your program. I have heard remarkable comments about your presentation from the attendees and guests and would love to have you present again in the future. Next time, you'll have much more lead time to prepare!

Please do send us the materials on the Ethics portion of your presentation when you can so that our members can receive their education credit. Again, sincere thanks for helping the AAA-CPA.

Cordially,

Nicole M. Emard, CMP
Executive Director

Mr. and Mrs. Samuel Stroud 5/1/2018

Lafayette Hill, PA

Dear Rochelle,

You did a fantastic job for us!

Despite the problems I caused you managed to keep your "cool!"

If ever we have to go through another appraisal, we will certainly call on you!

Sincerely yours,

Samuel S. Stroud, Sr.

Matt Dawson 2/9/2018

Hi Rochelle,

Thank you again for coming out to meet me at Starbucks on Monday. I feel terrible that I asked you to take the time out of your day to look at my print. It was definitely a good lesson to learn. Thank you for being so understanding, pleasant and helpful.

I feel like the experience was very educational and I now know what to look for with a magnifying glass. Also, thank you for only charging me \$50. You're truly an exceptional professional and I am pleased to have met you.

Take care.

Mercersburg Academy 1/30/2018

Mercersburg, PA

Dear Rochelle:

On behalf of the Mercersburg Academy, I want to thank you and your staff for the excellent job Art Directives did for the school in relation to the inventory and appraisal project you completed for us this fall. The report was extremely thorough with very detailed descriptions and the digital photography of each item provides the school with an invaluable resource both internally for inventory and identification and externally for insurance and risk management purposes. The fact that the school had over 1,000 objects from valuable fine arts to period antiques stored in twelve buildings made the task very difficult but your staff rose to the challenge and did an absolutely magnificent job.

Please know that the school really appreciates the efforts you made on the school's behalf and the professional end product was much above our expectations. I would highly recommend your services to any other institution of business that needs such services.

We will continue to stay in touch.

Sincerely,

Gail H. Wolfe, II
Chief Financial Officer

Dennis J. Tessler 9/3/2017

Bryn Mawr, PA

Dear Rochelle:

Working with you and your organization on my recent appraisals was indeed a pleasure. It is rare a service organization exceeds expectations and because this was so clearly achieved I felt compelled to let you know.

Candidly, I had little awareness of the value of many of the items in our home. I have gained a new appreciation for many items that were not in my site as being worthy of appraisal. I now take the time to appreciate the Oriental carpets, chandeliers and fixtures, paints and sculpture that previously were environmentally pleasing but not appreciated for their true worth. On all items, I found the descriptions not only worthy for insurance purposes but in many cases, personally illuminating. Your report met my needs and beyond.

I will certainly recommend Art Directives to the many I know who may be in need of such services. Thank you for a job well done.

Truly yours,

Dennis J. Tessler

Albert and Denise Gentile 8/13/2017

Swedesboro, NJ

Dear Rochelle and the Staff of Art Directives:

We are very pleased with the appraisal document that you prepared for our collection of fine art and antiques. Your knowledge of paintings, glass and pottery is impressive. The appraisal is a well-crafted, straight forward and thorough documentation of our collection. I would highly recommend your services to other who are looking for a professional, courteous and knowledgeable company who are easy to work with and very responsible.

Sincerely,

Albert and Denise Gentile

David Mallery Seminars 8/1/2017

Sugar Loaf Conference Center, Philadelphia, PA

Dear Rochelle,

It has been a year since you were with us at Sugar Hill, helping us prepare for the auctioning of all the contents of the New Hampshire summer home of our family since 1917. Judith and I have been looking at the photos, album notes, records, etc., from that time and remembering the enormous helpfulness you and Robin Friedman brought into our lives, both professionally, in analyzing and evaluating furniture, paintings, porcelains, family-history treasure for auction and sale, your arranging so splendidly for the sale of that major painting and of the piano we treasured. Yet we are remembering too the personal pleasure, the sense of collegueship you and Robin brought to use—she is indeed in your spirit and style, with you as an ace teacher, of her, and of us.

You have been a such a fine educator for us, making our learning so enjoyable and helpful and coherent. Before the Sugar Hill enterprise, our work with you in our Philadelphia home was crucial—also enjoyable and productive—in the appraisal of fine arts, antiques, oriental rugs, a whole houseful of our personal history over the years. You gave us both such a secure feeling from your work with us, your analysis and reports, your photographing and portrayals and recordings and evaluations.

So this is a fan letter, not the first and not the last!

Sincerely,

David Mallery

Frank and Helen Decker 8/1/2017

Abington, PA

Dear Rochelle,

Frank and I were so very pleased with the excellent work you and your helpful staff did on the appraisals for our antique furniture, silver, glass, porcelains and other items of value!

The album of our furniture photographs and information concerning them, was superb !!!

Will be sure to give your name to friends and family who might need your services.

Most sincerely yours,

Frank and Helen Decker

American Society of Appraisers 7/6/2017

Fort Washington, PA

Dear Rochelle,

Congratulations!

The ASA International Headquarters Office is pleased to inform you that you have been elected to the position of Personal Property Committee Member for 2007-2010.

As a matter of procedure, please sign the enclosed conflict of Interest statement and return it by July 13, 2007. Please send the signed form to my attention at American Society of Appraisers, 555 Herndon Parkway, Suite 125, Herndon, VA 20147 or fax it to: (703) 742-8471.

We appreciate your service to ASA and look forward to working with you during the next three years.

Sincerely,

Laurie M. Saunders
Executive Vice President

Fred Kroon 6/14/2017

Dear Rochelle,

I just wanted to drop you a note to let you know how pleased I am with the appraisal you recently completed for the contents of my home.

You and your staff were consummate professionals with an experts eye for detail. I was very impressed by the final report as was my insurance broker.

I feel much better knowing that in the event of a serious loss my home's contents are beautifully documented. Thanks again!

The Glenmede Trust Company 4/17/2017

Philadelphia, PA

Dear Rochelle,

I would like to thank you for the excellent work which you did on the appraisal for the estate which we are handling. We were impressed by the thoroughness of your research, and we appreciated the fact that you completed the appraisal so promptly.

I also wanted to let you know that I have heard back only good things from our client for whom you are doing the appraisal of furniture and art work. Thank you for taking such good care of her. I look forward to working with you again.

Sincerely,

David R. Schwartz
Vice President

Yvonne A. Butta 1/29/2017

President of IPML

Dear Rochelle,

I want to extend our most sincere thanks on behalf of the Insurance Professional of the Main Line for your continuous support for the past few years. We cannot thank you enough for sponsoring our September Happy Hour Network Event and agreeing to present our program in May 2014.

We are looking forward to hearing your presentation on American, English, Chinese and Japanese, Fine Art, Antique furniture, Glass, Silver, Porcelains, Pottery and sculpture.

Your presentation on "How to be a Savvy Collector" educates collectors on How to Protect their Collection, Value Characteristics, Guidelines to Connoisseurship and advice for buying and selling to achieve maximum returns.

The Insurance Professionals of the Main line is looking forward for another great year of partnership with you and Art Directives.

IPML is so lucky to have Art Directives as one of our Corporate Partners.